

## **MINUTES OF THE MEETING OF PARKSIDE PPG**

held on Monday Nov 11th 2019 at 1.00pm

kindly taken by Pat Jenkins



### Attendees

Rebecca Cook (Practice Manager) Dr. R Muhundan, Michelle Gavin, Kanagasabai Balachandran (Chair) Diana Andrews, David Astill, Eric Clark, Sheila Thirkell, Pat Jenkins, Julian Marcus, Dr. Mudra Patel and Emily Pickering.

### Apologies

Purab Lakani and Alan Wilshire.

### Matters arising:

Copies of result of appointments system survey handed out, it was concluded that it is still early days to judge, however on the whole, it was more favourable for those who used the system & wished to be seen on the day.

New Web site: New site demonstrated & discussed. The new website is more modern and offers patients greater functionality including the ability to send messages to reception.

Seasonal influenza: Season has been challenging again. Delays with supply of vaccines. Main concern was restrictions on ordering of children's nasal spray and this has resulted in children eligible for nasal spray being contacted later than previous year. Text messages and letters have been used to invite patients to the clinics at the practice.

The drop in childhood immunisations was discussed; PPG has offered assistance to boost numbers within our Surgery if required. Although, some childhood immunisation figures have dropped in the past few years, the surgery has a robust recall system and immunisations for under 5s remain above 90% (with primary immunisations currently at 97%).

PCN still in its infancy, however 2 Pharmacist have been employed. This will assist with Annual review of medications, and will also complement the appointed local Pharmacy.

Pat asked how we would work with our two other PCN groups, as to her knowledge our partners only have a "virtual " PPG. The practice views is that it is too early for a decision at this stage.

Sepsis awareness talk which was held at Old Coulsdon Medical Practice was discussed:

Reported to be very informative, by two excellent speakers, a Nurse from St. Georges, and a Survivor.

**Date of next meeting: Monday January 20<sup>th</sup> 2020 at 1pm.**

**Agenda items to Julian by Friday 10<sup>th</sup> January 2020, please.**